2:15-cv-02034-RMG Date Filed 05/15/15 Entry Number 1-1 Page 1 of 12

EXHIBIT A

| STATE OF SOUTH CA | AROLINA |) | IN THE COURT | OF COMMON DIFAS |
|--|---|-------------------------------|---|---|
| COUNTY OF CHARLE | ESTON |) | IN THE COURT | OF COMMON PLEAS |
| Richard Johnson and Joh | hnson's Moving & Storage, |) | CIVIL ACTI | ON COVERSHEET |
| | Plaintiff(s) |) | 2015-0 | CP-10-1947 |
| • | vs. |) | | . 4 |
| Harbortouch Payments, I | I.C |) | | |
| Submitted By: David P. Tr Address: 875 Lowcountry Pleasant, SC 29464 | Defendant(s) raywick, Esq. |) | Fax #: 843 | 2 343-5092 300-1051 |
| required by law. This form is rec | quired for the use of the Clerk of Co heet must be served on the defendan | ourt i nt(s) : | es nor supplements the filing and s for the purpose of docketing. It m | · · · · · · · · · · · · · · · · · · · |
| This case is subject to MI | | N-JU Cour art A on A | Annexed Alternative Dispute Ruttached) | Resolution Rules. |
| Contracts Constructions (100) Debt Collection (110) Employment (120) General (130) Breach of Contract (140) Other (199) | Torts - Professional Malpractice Dental Malpractice (200) Legal Malpractice (210) Medical Malpractice (220) Previous Notice of Intent Case # 20CP Notice/ File Med Mal (230) Other (299) | | Torts – Personal Injury Assault/Slander/Libel (300) Conversion (310) Motor Vehicle Accident (320) Premises Liability (330) Products Liability (340) Personal Injury (350) Wrongful Death (360) Other (399) | Real Property Claim & Delivery (400) Condemnation (410) Foreclosure (420) Mechanic's Lien (430) Partition (440) Possession (450) Building Code Violation (460) Other (499) |
| Inmate Petitions PCR (500) Mandamus (520) Habeas Corpus (530) Other (599) | Relief (820) Permanent Injunction (830) Forfeiture-Petition (840) Forfeiture—Consent Order (850) | | Judgments/Settlements Death Settlement (700) Foreign Judgment (710) Magistrate's Judgment (720) Minor Settlement (730) Transcript Judgment (740) Lis Pendens (750) Transfer of Structured Settlement Payment Rights Application (760) | Appeals Arbitration (900) Magistrate-Civil (910) Magistrate-Criminal (920) Municipal (930) Probate Court (940) SCDOT (950) Worker's Comp (960) Zoning Board (970) Public Service Comm. (990) |
| Special/Complex /Other | | | Confession of Judgment (770) | ☐ Employment Security Comm (991 |
| | ☐ Pharmaceuticals (630) ☐ Unfair Trade Practices (640) | | Petition for Workers Compensation Settlement Approval (780) | Other (999) |
| | Out-of State Depositions (650) | | Other (799) | |
| | ☐ Motion to Quash Subpoena in an Out-of-County Action (660) ☐ Sexual Predator (510) | | • | |
| Submitting Party Signa | iture: UfCarter |) | Date: | April 2, 2015 |

Note: Frivolous civil proceedings may be subject to sanctions pursuant to SCRCP, Rule 11, and the South Carolina Frivolous Civil Proceedings Sanctions Act, S.C. Code Ann. §15-36-10 et. seq.

FOR MANDATED ADR COUNTIES ONLY

Aiken, Allendale, Anderson, Bamberg, Barnwell, Beaufort, Berkeley, Calhoun, Charleston, Cherokee, Clarendon, Colleton, Darlington, Dorchester, Florence, Georgetown, Greenville, Hampton, Horry, Jasper, Kershaw, Lee, Lexington, Marion, Oconee, Orangeburg, Pickens, Richland, Spartanburg, Sumter, Union, Williamsburg, and York

SUPREME COURT RULES REQUIRE THE SUBMISSION OF ALL CIVIL CASES TO AN ALTERNATIVE DISPUTE RESOLUTION PROCESS, UNLESS OTHERWISE EXEMPT.

You are required to take the following action(s):

- 1. The parties shall select a neutral and file a "Proof of ADR" form on or by the 210th day of the filing of this action. If the parties have not selected a neutral within 210 days, the Clerk of Court shall then appoint a primary and secondary mediator from the current roster on a rotating basis from among those mediators agreeing to accept cases in the county in which the action has been filed.
- 2. The initial ADR conference must be held within 300 days after the filing of the action.
- 3. Pre-suit medical malpractice mediations required by S.C. Code §15-79-125 shall be held not later than 120 days after all defendants are served with the "Notice of Intent to File Suit" or as the court directs. (Medical malpractice mediation is mandatory statewide.)
- 4. Cases are exempt from ADR only upon the following grounds:
 - a. Special proceeding, or actions seeking extraordinary relief such as mandamus, habeas corpus, or prohibition;
 - b. Requests for temporary relief;
 - c. Appeals
 - d. Post Conviction relief matters;
 - e. Contempt of Court proceedings;
 - f. Forfeiture proceedings brought by governmental entities;
 - g. Mortgage foreclosures; and
 - h. Cases that have been previously subjected to an ADR conference, unless otherwise required by Rule 3 or by statute.
- 5. In cases not subject to ADR, the Chief Judge for Administrative Purposes, upon the motion of the court or of any party, may order a case to mediation.
- 6. Motion of a party to be exempt from payment of neutral fees due to indigency should be filed with the Court within ten (10) days after the ADR conference has been concluded.

Please Note: You must comply with the Supreme Court Rules regarding ADR. Failure to do so may affect your case or may result in sanctions.

STATE OF SOUTH CAROLINA COUNTY OF CHARLESTON

Richard Johnson and Johnson's Moving & Storage, LLC.,

Plaintiffs,

vs.

Harbortouch Payments, LLC.,

Defendant.

COURT OF COMMON PLEAS NINTH JUDICIAL CIRCUIT

C/A: 2015-CP-10-1947

SUMMONS

JULIERK OF COURT

To the Defendant above named:

YOU ARE HEREBY SUMMONED and required to answer the Complaint in this action, a copy of which is herewith served upon you, and to serve a copy of your Answer to the said Complaint on the subscribed at their office, 875 Lowcountry Blvd., Suite 204, Mt. Pleasant, SC 29464, within thirty (30) days after the service hereof, exclusive of the day of service; and if you fail to answer the Complaint within the time aforesaid, the Plaintiffs will apply to the Court for entry of default as to all relief requested herein.

David P. Traywick

Benjamin A. Traywick

Meredith Ann Carter

TRAYWICK & TRAYWICK, LLC

875 Lowcountry Blvd., Suite 204

Mt. Pleasant, SC 29464

843-697-8725

dpt@traywicklaw.com

ben@traywicklaw.com

meredith@traywicklaw.com

Attorneys for the Plaintiffs

Charleston, South Carolina

Date: April 2, 2015

| STATE OF SOUTH CAROLINA | COURT OF COMMON PLEAS | | | | |
|---|------------------------|--|--|--|--|
| COUNTY OF CHARLESTON | NINTH JUDICIAL CIRCUIT | | | | |
| Richard Johnson and Johnson's Moving & Storage, LLC., | C/A: 2015-CP-10- 1947 | | | | |
| | COMPLAINT | | | | |
| Plaintiffs, | (Jury Trial Demanded) | | | | |
| | 23 | | | | |
| vs. | 8, 10, 15 | | | | |
| Harbortouch Payments, LLC., | PR-6 | | | | |
| Defendant. | | | | | |
| COME NOW THE PLAINTIFFS, complaining of the Defendant, allege as follows: | | | | | |
| Parties and Venue | | | | | |

- 1. Plaintiff Richard Johnson is a resident of Charleston County, South Carolina. Plaintiff Johnson's Moving & Storage, LLC. (Johnson's Moving) is a South Carolina limited liability company headquartered in Charleston County.
- 2. Defendant Harbortouch Payments, LLC. (Harbortouch) is a Pennsylvania limited liability company which conducts business in Charleston County, South Carolina.
- 3. This action arises out of wrongful and unlawful conduct of the Defendant, which was carried out within Charleston County, South Carolina.
 - 4. This court has personal and subject matter jurisdiction and venue is proper.

General Allegations

- 5. The Defendant provides payment and transaction processing services for the Plaintiffs through Plaintiff Johnson's Moving's merchant processing account with the Defendant.
- 6. Upon information and belief, it is the Defendant's practice to withhold funds from a merchant when the merchant's customer disputes a charge. Once a dispute is resolved in favor of a merchant, the withheld funds are released to the merchant.

7. The Defendant is currently withholding from the Plaintiffs approximately \$35,000.00 in funds despite the fact that the disputes concerning these funds have been resolved in favor of the Plaintiffs. The Defendant has refused to respond to the Plaintiffs' requests for information concerning said funds.

For a First Cause of Action

(Breach of Contract)

- 8. The Plaintiffs reallege each prior paragraph of this Complaint as if fully set forth herein verbatim.
- 9. The Plaintiffs entered into a binding contract with the Defendant in which the Defendant provides the Plaintiffs with payment and transaction processing services.
- 10. The Defendant has failed to release funds rightfully belonging to the Plaintiffs for approximately 6 months and has refused to respond to the Plaintiffs' requests for information about when said funds will be released.
- 11. The Defendant's failure to release the withheld funds and refusal to respond to the Plaintiffs' requests for information concerning the release of the withheld funds constitute material breaches of the contract and have proximately caused damages to the Plaintiffs in amounts to be proven at trial.

For a Second Cause of Action

(Violations of South Carolina Unfair Trade Practices Act)

- 12. The Plaintiffs reallege each prior paragraph of this Complaint as if fully set forth herein verbatim.
- 13. South Carolina prohibits unfair methods of competition and unfair or deceptive acts or practices in the conduct of any trade or commerce.

- 14. As more fully described above, the Defendant's acts and practices are likely to deceive, constituting a fraudulent business act or practice. This conduct is ongoing and continues to this date.
- 15. The Defendant engaged in deceptive business practices, policies and procedures with respect to payment and transaction processing services and related matters by engaging the acts alleged in Paragraph 7, hereinabove.
- 16. Moreover, the Defendant failed to act in good faith as it took fees for services but did not render services competently and in compliance with applicable law and in accordance with applicable standards of care.
- 17. The foregoing acts and practices have caused substantial hardship to the Plaintiffs and to South Carolina consumers.
- 18. As a direct and proximate case of the unlawful, unfair and fraudulent acts and practices of the Defendant, the Plaintiffs and South Carolina consumers have suffered and will continue to suffer damages in the form of unfair and unwarranted fees and charges, as well as improper, unfair and illegal seizures of personal property.
- 19. By reason of the foregoing, the Defendant and/or its agent(s) and/or principal(s) have been unjustly enriched and should be required to disgorge illicit profits and/or make restitution to the Plaintiffs and other South Carolina consumers who have been harmed, and/or be enjoined from continuing in such practices pursuant to South Carolina's Unfair Trade Practices Act. The Plaintiffs are therefore entitled to injunctive relief and attorneys' fees and treble damages as available under South Carolina's Unfair Trade Practices Act.

For a Third Cause of Action

(Conversion)

- 20. The Plaintiffs reallege each prior paragraph of this Complaint as if fully set forth herein verbatim.
- 21. The Plaintiffs have an interest in personal property which is in the possession of the Defendant.
 - 22. The Defendant has converted said property for its personal use.
- 23. The Plaintiffs have not given the Defendant permission to use said property for the Defendant's personal use.
- 24. As a direct and proximate result of the Defendant's actions the Plaintiffs have suffered damages in an amount to be determined at trial.

WHEREFORE, the Plaintiffs pray to this Honorable Court for judgment against the Defendant and for all available damages, including treble damages, costs and attorneys' fees, punitive damages and interest, and for whatever other relief this Court deems just and equitable.

David P. Traywick

Benjamin A. Traywick

Meredith Ann Carter

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MEREDITH ANN CARTER

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April 2, 2015

The Honorable Julie J. Armstrong Charleston County Clerk of Court 100 Broad St., Suite 106 Charleston, SC 29401

Re:

Richard Johnson and Johnson's Moving & Storage, LLC v. Harbortouch Payments, LLC

Case No.: 2015-CP-10- 1947

Dear Ms. Armstrong:

Please find enclosed an original Summons and Complaint, along with two copies regarding the above-referenced matter. Also enclosed, please find a firm check in the amount of \$150.00 for the associated filing fee. Please return two clocked copies in the self-addressed stamped envelope provided for your convenience. Should you have any questions or comments, please do not hesitate to contact me.

Since<u>re</u>ly,

Lea E. Mason.

Paralegal to David P. Traywick, Benjamin A. Traywick, and

Meredith Ann Carter

LEM Enclosures STATE OF SOUTH CAROLINA

COUNTY OF CHARLESTON

Richard Johnson and Johnson's Moving & Storage, LLC,

Plaintiffs,

v.

Habortouch Payments, LLC,

Defendant.

IN THE COURT OF COMMON PLEAS NINTH JUDICIAL CIRCUIT CASE NO: 2015-CP-10-1947

PROOF OF SERVICE

I, Meredith Ann Carter, of the Law Offices of Traywick & Traywick, LLC, counsel for the Plaintiffs, do hereby certify that on April 17, 2015, I served copies of Plaintiffs' Summons and Complaint by causing copies of the same to be mailed, certified mail, return receipt requested, restricted delivery onto Jordan Frankel, Esq., General Counsel and Senior Vice President of Harbortouch Payments, LLC, 2202 N. Irving St., Allentown, PA 18109 as evidenced by the attached green card.

Meredith Ann Carter, Esquire

TRAYWICK & TRAYWICK, LLC 875 Lowcountry Boulevard, Suite 204

Mount Pleasant, South Carolina 29451

Phone: (843)343-9070

meredith@traywicklaw.com

Mt. Pleasant, South Carolina Date: April 20, 2015

2015-1947

| SENDER: COMPLETE THIS SECTION | COMPLETE THIS SECTION ON DELIVERY | | | |
|--|--|--|--|--|
| ■ Complete items 1, 2, and 3. Also complete Item 4 if Restricted Delivery is desired. ■ Print your name and address on the reverse so that we can return the card to you. ■ Attach this card to the back of the mailpiece, or on the front if space permits. | A. Signature Agent Addressee B. Received by Printed Name) C. Date of Delivery | | | |
| 1. Article Addressed to: | D. Is delivery address different from item 1? ☐ Yes If YES, enter delivery address below: ☐ No | | | |
| Jordan Frankel, Esa. | | | | |
| General Coursel and Serian | | | | |
| Harbortouch Payments, LLC | 3. Service Type Grund Mail® Priority Mail Express" | | | |
| 3202 EV Trung St. | ☐ Registered ☐ Return Receipt for Merchandise ☐ Insured Mail ☐ Collect on Delivery | | | |
| Allentown, PA 18109 | 4. Restricted Delivery? (Extra Fee) | | | |
| 2. Article Number (11 | | | | |
| PS Form 3811, July 2013 Domestic Return Receipt | | | | |

ZIII5 APR 22 PM 12: 38

JULIE J. ARMSTRONG

BY



875 Lowcountry Boulevard, Suite 204 Mt Pleasant, South Carolina 29464

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MEREDITH ANN CARTER

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April 20, 2015

The Honorable Julie J. Armstrong Charleston County Clerk of Court 100 Broad St., Suite 106 Charleston, SC 29401

RE:

Richard Johnson and Johnson's Moving & Storage, LLC v. Harbortouch

Payments, LLC-

Case No: 2015-CP-10-1947

Dear Ms. Armstrong:

Please find enclosed a Proof of Service upon Harbortouch Payments, LLC. Please place this in line for filing with the Court. Should you have any questions or comments, please do not hesitate to contact me.

TRAYWICK & TRAYWICK, LLC

Lea E. Mason

Paralegal to David P. Traywick, Benjamin A. Traywick, and

Meredith Ann Carter

LEM Enclosures